

RHB Reflex

Quick Start-up Guide (Basic)



TOGETHER WE PROGRESS



Getting Started

Upon successful registration, your Company and the designated users will receive an electronic welcome letter via their registered email addresses, containing the following information to complete the Reflex login process.

- 1. Corporate ID
- 2. User ID
- 3. Password (one-time received via user's registered mobile number)

Dear Valued Customer,

Thank you for choosing RHB Reflex as your preferred online banking service provider.

Please be informed that your RHB Reflex Application has been approved and the details are as below:-

Company	:	NEW COMPANY PTE LTD
Corporate ID	:	SG000101
SysAdmin 1	:	-
SysAdmin2	:	-
User	:	INQUIRER

To activate your RHB Reflex, you may now wish to perform the first-time login with the Corporate ID and User ID provided. The One Time Password will be sent to your registered mobile phone.

Your faithfully,

RHB BANK BERHAD

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A sample of the electronic welcome letter

For any queries or assistance, please contact us at our Customer Care Centre at 1800 323 0100 or email us at reflex.sgsupport@rhbgroup.com

First Time login via Short Message Service (SMS)

A step-by-step guide on how to activate your Reflex User ID.

Go to <u>https://reflex.rhbgroup.com/sg</u> on your web browser.

1. Main Reflex Login page

a. Click 'Login' on the 'I am a first-time user' login banner located at the bottom right of the main Reflex login page



2. First Time Login pop-up

- a. Input
 - i. Corporate ID
 - ii. User ID, and
 - iii. Country
- b. Click 'Submit'

8
-
Submit



3. One-Time Password (OTP) pop-up

- a. Input
 - i. 6-digit one-time password (OTP)

Note: the secure OTP will be sent via SMS to your registered mobile number

b. Click 'Submit'

One Time Password (OTP)	\otimes
SMS Secure OTP PIN *	
Resend OTP PIN	Submit

4. Create Password pop-up

- a. Input
 - i. New Password
 - ii. New Password (Confirmation)
- b. Click 'Submit'

Create Password	8
Welcome to RHB REFLEX You have successfully login to the system for the first time	(
New Password *	
Please enter numeric character (0-9) only	
New Password (Confirmation) *	
Please enter numeric character (0-9) only	
	Submit



5. One-Time Password (OTP) pop-up

(Upon creation of New Password)

- a. Input
 - i. 6-digit one-time password (OTP)

Note: the secure OTP will be sent via SMS to your registered mobile number

b. Click 'Submit'

Upon successful validation, you will be redirected to the main Reflex page where you are able to view real time account balances.

\otimes
Submit



Example of main Reflex page

What you can view

Filter, view and download account details and transaction history in one page. You can have a summary view of the following activities through the dashboard:

- A) Portfolio
- B) Current/Saving Account Summary
- C) Time Deposit

Menu Navigation

1. Click on 'Account Management' menu on the top left of the screen.

Rome									
You Have	Shorts	uti							
You have no task at the moment.				No s	ihortouts are availab	le at the moment.			
Information Management	_		_	_					
ContactUs Eng	File Repository								
	Transa	ction Type	File Type		Report Date				
	48	•	All		13-02-2017		14-02-2017	•	
								Gauch	
								OWNER	
	Listing								
	0	Transaction	Type	Report	lane	Report Date		Status	
	-	Transaction	Type	Report	larie	Report Date		Status	

2. After the second level menu appeared, click on 'Overview' below 'Account Management'. It will redirect you to the following page.

KHB RETIEX					BAKER EXAND CONTRACT Last Regin at Mar	NY PTELTO NORA TO Path 2017 at	10.00.00		0	
Account Management										
Overview Account Statement	Tran	saction Histo	yy .							
You Have	Shorte	uts								
You have no task at the moment.				No shi	stouts are availab	ie at the moment.				
Information Management	File R	epository								
Conflect Us EAQ	Transa	ction Type	File Type	_	Report Date					
	AB	•	Al	•	13-02-2017		14-02-	2017		
									Se	wch
	Listing									
		Transaction	Туре	Report Na	me	Report Date			Status	
		Oveniew		Account St	Internets	13 Feb 2017 1	0.69.07		Successful	
								1	of 3	int
	Delete	Downloa	a ≜.							

A) Portfolio Summary

Portfolio Summary allows user to view the summary of Current, Saving Account and Time Deposit Reports at a glance.

B) Current/Saving Account Summary

This tab displays real-time account balances of all current/ savings accounts which are tagged to the Company. If your Company's subsidiary accounts are also tagged under the main applicant, you may view their balances as well.

etfolio Corrert	VSaving Account	Time D	sposit						
Company All		•	(30					
LANGFOR (SG)								11	ub 2017
urrent/Saving Acci	ount								
urrent/Saving Acco Account No.	Account Currency	Account Type	No of CR Entries	No of DR Entries	Total CR	Total DR	Ledger Balance	Available Balance	Account Status

Example of Current/Saving Account Summary

C) Time Deposit Summary

Portfolio	Carnet/Savine Acco	er B	Time Decost							X No. O
			Annaly Annaly							
Company				Go						
~										
HE LANCE	DR (SG)									13 Feb 2017
		-								
Account Num	iber.	4								
Receipt No	Product Type	Account	Principal Balance	Effective	Maturity Date	Available Balance	Tenure	Interest/Profit Rate (%)	Interest/Profit Paid	Interest/Profit or Maturity
20160245540	FD SGO 60 CRPD	MIR	MYR 5,000.00	04 Nov 2016	11 Nov 2016	MNR 5,000 00	7	0 0000000	MnR 0.00	MYR 00
20160242860	FD SGD CCB CMPD	800	SGD 2,000,000.00	07 Oct 2016	09 Jan 2017	500 2,000,000 00	- 94	1.3000000	500 0 00	800 6,695 1
		\$60	\$50 3,000,000 00	30 Aug 2016	29 Feb 2017	SGD 3.000.000 00	6	1.6200000	560 0 00	\$60 24,233.4
20150219610	A FO SGD CCB CMPM			nu. 00	03 Jun	500 2,000,000 00	12	1.8500000	SGD 0-00	SGD 37,000.0
20150219610	6 PD SGD CCB CMPM	800	500 2,000,000.00	2016						
20150215610 20150215600 20160242540	 FD SGD CCB CMPM FD SGD CCB CMPM FD SGD CCB CMPM 	900 950	\$50 1,000,000 00	2016 04 Oct 2016	04 Jan 2017	SGD 1,000,000 00	3	1.3000000	\$50.0.00	800 3,276.1

Example of Time Deposit Summary

- 1. The "View In" for the Total Ledger Balance currency will be defaulted in SGD. You may opt to view the account details in other currencies as well by using the drop down option.
- 2. Select the desired company by clicking on the drop down list
- 3. The "**Receipt No.**" column reflects the active time deposits under your Company's profile
- 4. The "Account Currency" column shows the currency of time deposit receipts
- You may wish to download the Time Deposit report by clicking "Download" button and format available is CSV. You may wish to print out the display screen page.

Logout

1. Click on the logout icon on the top right corner of the screen



2. Click on the logout icon on the top right corner of the After user successfully logged out, system will display the total duration of user activity in the system.



RHB Bank Berhad (Co. Reg. No. S99FC5710J)