

# Erroneous/Fraudulent Transaction Report Form



Date of report    2 0

## 1. Reporter's Particulars

Account Name	
Contact Number	Email

Note: Reported transactions performed within 7 business days would require a 2 weeks investigation period. Transactions beyond 7 business days would be on best effort basis.

## 2. Type of Request (Please tick accordingly)

Transaction Mode  RHB Reflex (Web & Mobile)  RHB Mobile Singapore  Branches

Intrabank RHB Transfer  FAST  PayNow  GIRO  MEPS+  Overseas Remittance  FasTT

Reflex Unfreeze – Reflex Corporate ID :

## 3. RHB Sender's Particulars (If Applicable)

Account Name
Account Number

## 4. Beneficiary's Particulars (If Applicable)

Beneficiary Name				
Beneficiary Bank	Beneficiary Account Number			
Currency type	Amount sent			
RHB Transaction Reference No.	Date of Transaction	<input type="text"/>	<input type="text"/>	2 0 <input type="text"/>

For erroneous transaction, please provide details of the error(s) in the transaction:

Note: The bank reserves the right to put the applicable account(s) on hold during the course of investigation.

For suspected fraudulent transaction and Reflex Unfreeze Request, please provide details and circumstances resulting in the transaction:

Approving Person signature	Approving Person signature
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Name	Name
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Remarks

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Attended/SV by	Authorised by
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